

JAMC Whizz Estates LLP

Stairw Ay Lighting Flats 56-59 Jebb Avenue
London
SW2 5XQ

Invoice

Invoice number: KI-21COCOD0-0005
Account number: A-21COCOD0
Date issued: 6th Dec 2021

Your charges

Invoice for the period 1st November 2021 - 30th November 2021

	Net charges	CCL	VAT	Total
Electricity	£13.42	£0.00	£0.67	£14.09
Total charges for bill				£14.09

Your Energy Charges In Detail



Electricity

Supply number

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1200035009794			

Supply Address: Stairw Ay Lighting Flats 56-59 Jebb Avenue,
London, SW2 5XQ

Green Octopus 24M Fixed (27th October 2021 - 30th November
2021)

Energy Charges for Meter L86A 33271

27th Oct 2021 71948.0 Customer reading

1st Dec 2021 71979.4 Estimated reading

Energy Used 31.4 kWh @ 17.12p/kWh £5.37

Standing Charge 35 days @ 23.00p/day £8.05

Energy charges before VAT £13.42

VAT @ 5% on £13.42 £0.67

Total Electricity Charges £14.09

About Your Tariff

Electricity

Tariff Name	Green Octopus 24M Fixed
Payment Method	Direct Debit Monthly
Agreement End Date	5th Aug 2023
Estimated Annual Usage	277.2 kWh

Electricity mix

We believe that **renewable energy is no longer an opportunity – it's a responsibility**. Because of that, every single one of our business tariffs are powered by REGO-backed **100% renewable** electricity. As a group we also invest heavily in renewable generation; in fact, we're proud to say that the solar farms we've funded generate over 40% of all the UK's large scale solar.



Additional Information

Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: business@octopus.energy

Phone: 020 3389 5613

Trading office: 2nd Floor, UK House, 164-182 Oxford Street, London W1D 1NN

Advice and complaints

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.

Ending your contract with us

You can end your contract at any time by giving us 30 days' notice. However, the effects of ending your contract differ depending on where you are within your contract period:

In contract, not within the final 30 days: we reserve the right to charge exit fees. Please see section 12 of our Terms and Conditions for more details.

In contract, within the final 30 days: you can leave at any time after the last day of your contract (even if you give notice less than 30 days before the contract end date)

Out of contract: If you are out of contract with us, you'll simply be moved onto to our fairly-priced Variable tariff (we don't believe in expensive out of contract rates). On this tariff you're free to leave at any time – though of course we'd love you to get in touch to see if you could save money by re-fixing.

Paying by bank transfer

We are also able to accept one-off payments by bank transfer. However, please do not use this method if you already have an active direct debit with us as you may end up paying twice.

It's important that you enter your account reference as the payment reference, otherwise the payment may not be allocated to your account:

Your account reference: A-21C0C0D0

Account number: 44594118

Sort Code: 40-05-30